

Allows for self service of specific services :

- Reducing administration cost,
- Increase the claim treatment process,
- Provides all the needed reports to insure highly professional management.



arching

- Batches
- Individuals

Search by individuals

Search field: Employee #

Search value:

Large search Precise Search



Employee #	Type	Name	First Name	Birth date	SIN	Sex
353	A	Litour	Fluide +MOD A	1970-09-30	122312312	M
339	A	Decis	Fluide +MOD A	1950-03-30	123123122	M
340	A	Pierre	Serge +MOD A	1949-05-30	111213213	M
341	A	Frick	Endré +MOD A	1956-08-30	23141231	M
342	A	Tecdressse	Sylviic +MOD A	1930-06-26	1231241e2	M
abc	A	Verrier	Denise	1951-08-09	224321400	F
343	A	Moctigce	Bliude +MOD A	1970-03-30	123123123	M
344	A	Lataiur	Clauko +MOD A	1970-09-30	123123333	M
345	A	konis	Clauko +MOD B	1950-03-30	112111121	M
346	A	Piorro	Sorgo +MOD B	1949-05-30	112111122	M
347	A	Frank	Ankré +MOD B	1956-08-30	112111123	M
348	A	Tonkrosso	Sylvain +MOD B	1930-06-26	112111124	M
349	A	Maintagno	Clauko +MOD B	1970-03-30	112111125	M
350	A	Litaiur	Fliuko +MOD B	1970-09-30	112111126	M
351	A	kocis	Fliuko +MOD B	1950-03-30	112111127	M
352	A	Piorro	Sorgo +MOD B	1949-05-30	434353535	M
abc	A	Talbot	Sophie	1957-10-06	287323712	F
353	A	Frick	onkré +MOD C	1956-08-30	112111129	M
354	A	Tockrosso	Sylviic +MOD C	1930-06-26	112111130	M
355	A	Maictigco	Bliuko +MOD C	1970-03-30	112111131	M
348	A	Tankrassa	Sylvaen +MOD C	1930-06-26	112111124	M
349	A	Maentagna	Clauka +MOD C	1970-03-30	112111125	M
350	A	Letaeur	Fleuka +MOD C	1970-09-30	112111126	M
351	A	kaces	Fleuka +MOD C	1950-03-30	112111127	M
352	A	Pearra	Sarga +MOD C	1949-05-30	434353535	M
353	A	Freck	ankré +MOD C	1956-08-30	112111129	M
354	A	Tackrassa	Sylveec +MOD C	1930-06-26	112111130	M

You can search an insured by :

- His name or surname
- Social insurance number
- Date of birth
- His C-surance.ca reference number

The insured can be a member, a spouse or a dependent.



Contract Manager
Filter: Recherche
Contracts | Statistics
File: Mike's Inc

Searching
Batches | Search by batches pending
Search field: Batch | Search value: []
Large search | Precise Search

Claim files : Boudreault, Diane
Management
Insured profile
Priority Note(s)
Company file
Employee file
Plan assignment
Extended health det
Accumulators
Past Dynamic Accumulator

Boudreault, Diane - 0000284
Item list in a pending batch

Batch Item Number	Ind. type	Name of the payee	Item type	Code	Date of purchase or service	Request amount	Amount admissible	% paid	Paid amount	Ind. Bank
1	E	Denise, Boudreault	AM	CHIR	2008/01/15	48.00 \$	48.00 \$	0	0.00 \$	48.00 \$

Number of items: 1
Processe: 1
Rejected: 0

Message for selected item: 1 records

C-surance.ca allows direct access to the employee file while inputting a claim. A link exists between the claim work desks and employee file. This link opens the employee file for Consultation or Edit.

Item manager [Add] Item number 4

Child Name F Denise,Boudreault Type of family items Payable item
 Birth date 1992/01/13 SIN # _____ Drug to member
 to provider

Drug

Purchase date 2008/01/14 BCO **Provider Information**
 D.I.N. number 00000086 (8) Quebec drug provider
 Purchase price 60.00 \$ # Value fill

All relevant information is available to assist and support the operator.

Comment(s)

The data entry screen is standardized and automatically adjusts to the specific needs of each service.

D.I.N. Information

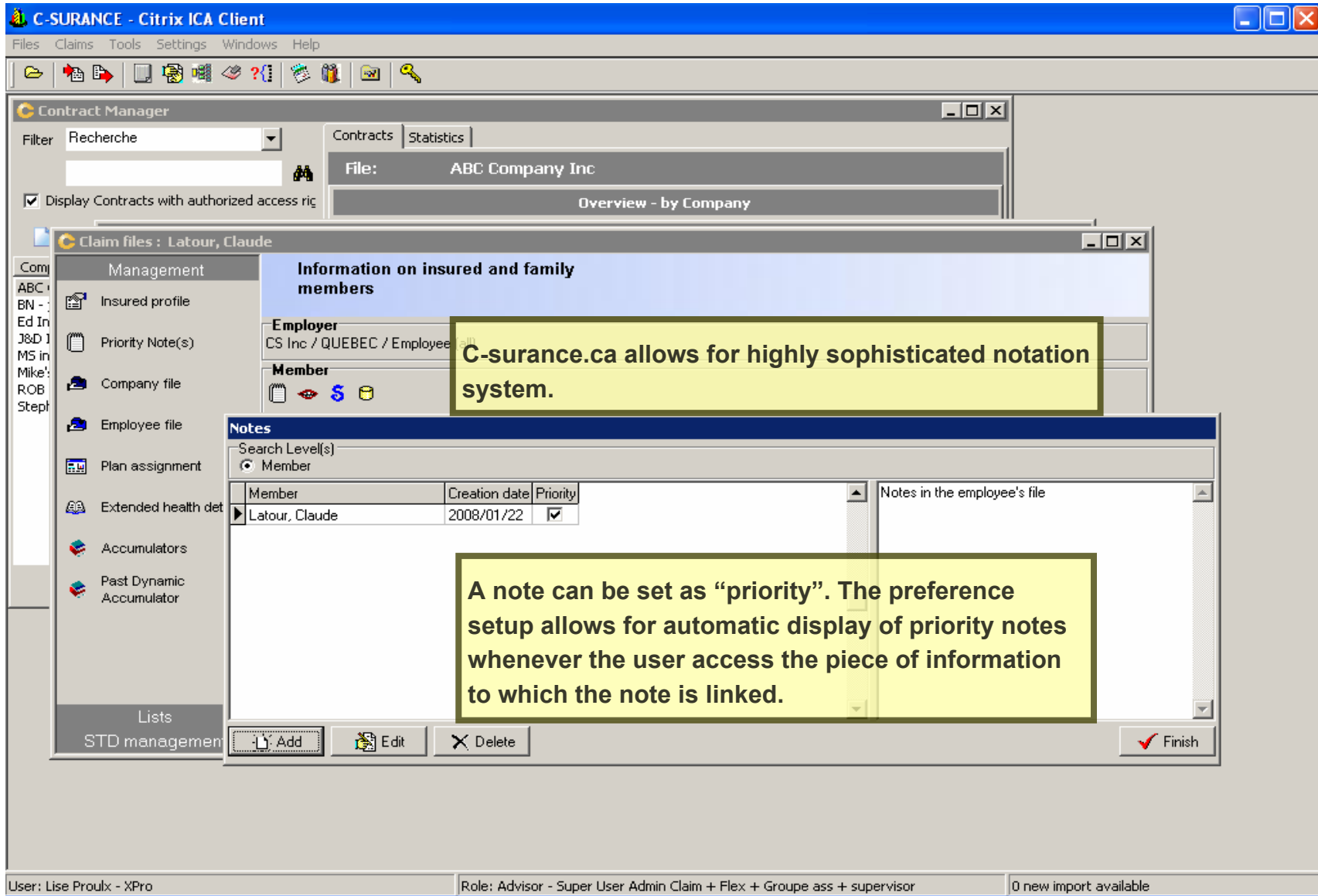
D.I.N. number 00000086 Drug name NEMBUTAL Codes 28 26 15 RAMQ

The same screen allows for input or consultation of a claim.

Amount accepted	60.00 \$	Contract coverage parameters		Individual Bank		Status Item <u>004</u>
Deductible amount	0.00 \$	Contract information		Individual	Regrouping	
% cov. / % paid	100 / 100	Deductible	25.00 \$	50.00 \$	Family	
Amount paid	60.00 \$	Maximum of coverage				
Amount coinsurance	0.00 \$	Maximum of coinsurance	0.00 \$	750.00 \$	Parental unit	
Comment						

+ OK +
✓ OK
✗ Cancel

OK+ : Save and add another item for this batch





Contract Manager

Filter Recherche

Display

Claim files : Boudreau

Management Lists

Pending batches

Batches in history

ABC

BN -

Ed In

J&D

MS in

Mike

ROB

Steph

Item manager [Add] Item number 4

Child Name F Denise,Boudreault

Birth date 1992/01/13 SIN #

Type of family items Drug

Payable item to member

Drug

Purchase date 2008/01/07 BCO

D.I.N. number 00000485 (8)

Provider Information Quebec drug provider

Purchase price 40.00 \$

The electronic adjudication will insure that all relevant parameters will be taken in consideration. # Yellow file

Automatic messages will be displayed to provide explanation of adjudication decisions.

This message will also be printed on the payment stub.

Comment(s)

D.I.N. Information

D.I.N. number 00000485 Drug name DURETIC Codes 40 28 11 RAM

Amount accepted 0.00 \$ Contract coverage parameters Individual Bank

	Contract information	Individual	Regrouping
Deductible amount	0.00 \$	0.00 \$	0.00 \$
% cov. / % paid	0 / 0	0.00 \$	0.00 \$
Amount paid	0.00 \$	0.00 \$	0.00 \$
Amount coinsurance	0.00 \$	0.00 \$	0.00 \$

Comment The adherent has a Single coverage.

OK+ OK Cancel

OK+ : Save and add another item for this batch

Extended Health information

Member Name M Rousseau,Paul
Emp. # abc Birth date 1969-07-11 SIN # 333236362
Address "1270, Bossuet, #8", St-Marc, NS, J0L 2E0 ID: ABC Company Inc / Halifax / Sales
Verification year 2008-01-24
Service code ACUP

Deductible details

Individual
In contract = \$50
Used = None
Parental/Family
In contract = \$50
Used = None
Individual and the maximum of coinsurance
In contract = \$50
Used = \$0
--> An available maximum of \$50 of deductible for this individual

The percentage of coverage is of 100%

Verification of previous data
Search member only
Search by specialty
Search Start date 2008-01-01
Search End date 2008-12-31

Limit
A maximum of \$400 by Calendar year

In history
No amount cumulated
An amount of 400\$ available

Pending (including pending batches)
No amount will be cumulated
An amount of 400\$ available

C-surance.ca provides comprehensive information on the process of claims.

At any time, the operator can get a usage report for each Extended Health Care services.

The report reflects the usage including current batch as well as paid claims.

Dental history

Sort

Tooth code, Date, Act

Act, Date, Tooth Code

Date, Act, Tooth code

Add an Act

Edit act

Delete Act

	Notice date	Tooth code	Service #	Tooth status	Buccal Surface	Distal Surface	Incisif Surface	Lingual Surface	Mesial Surface	Occlusal Surface	Tooth status
▶	2008-01-08	11	23113	Process	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	001
	2007-12-07	12	23113	Process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	001
	2007-10-11	17	27200	Process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	001
	2007-08-15	26	25752	Process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	001

C-surance.ca keeps track of each professional act rendered for each tooth of an individual. This feature provides control on dental treatment.

 OK

Contract Manager

Filter: Recherche

Contracts | Statistics

File: ABC Company Inc

Overview - by Company

Display Contracts with authorized access rig

Claim files : Girard, Sophie

Management

- Insured profile
- Priority Note(s)
- Company file
- Employee file
- Plan assignment
- Extended health details
- Accumulators
- Past Dynamic Accumulator

Information on insured and family members

Employer
ABC Company Inc / Toronto / Warehouse

Member

Name: Girard, Sophie
Empl: abc Birth date: 1949/08/20
Address: "1982, Notre-Dame de Grâce", Legardeur, Q

Spouse(s)

Current	Name

Accumulators

Certificate: 780220062 Accumulation period: 2008/01/01 - 2008/12/31

Member: Girard, Sophie
Accumulator: Girard, Sophie Drug

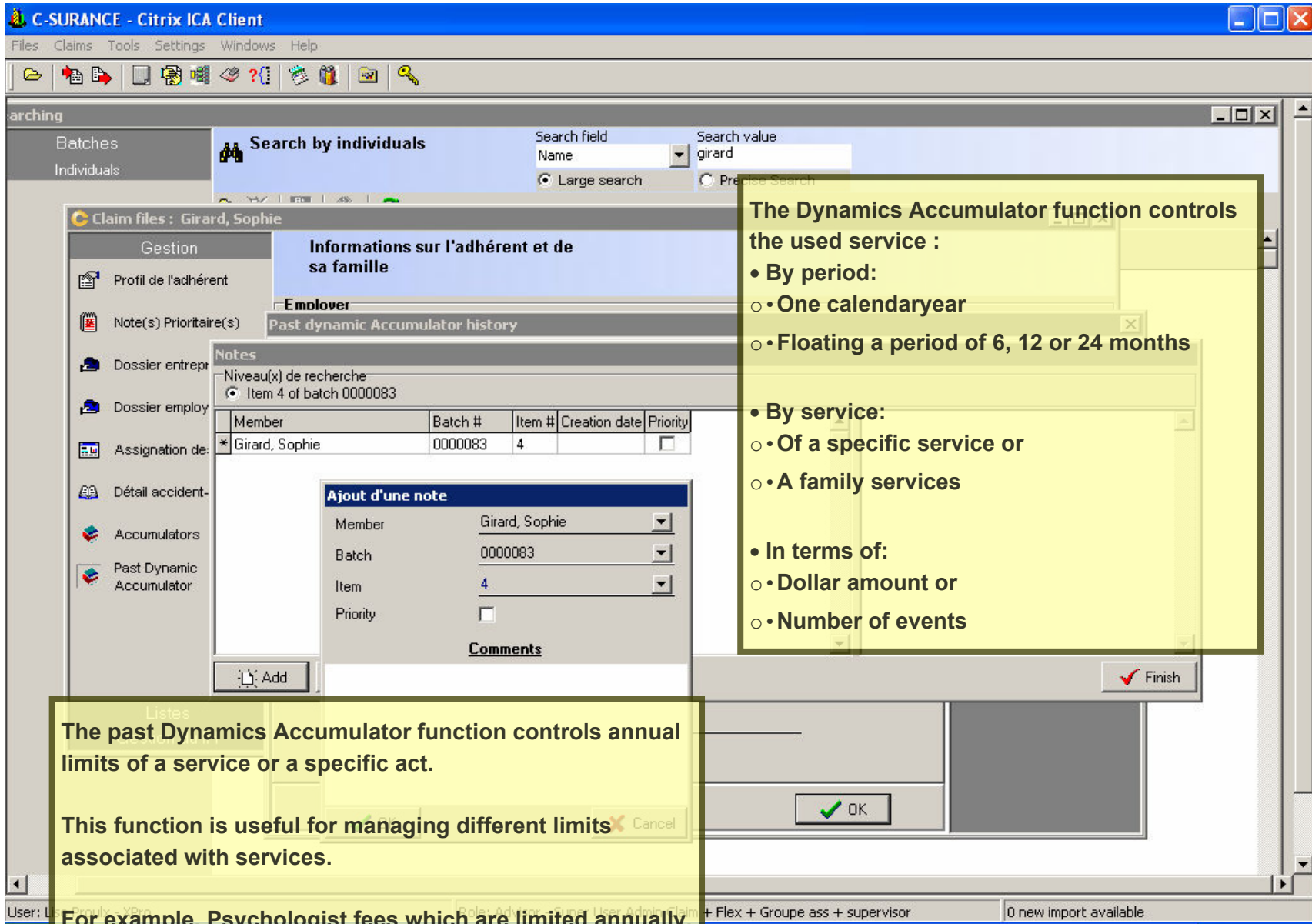
Accumulator	Individual	Parental unit	Family
FI	75.00 \$	0.00 \$	25.00 \$
MCO	0.00 \$	0.00 \$	0.00 \$
MCV	0.00 \$	0.00 \$	0.00 \$

For each of the members, the accumulator module provides information access to:

- Annual deductible
- Amount of coinsurance
- Annual amount of coverage

For each accumulator, one will find individual / family values. Thus, we can find set of accumulators at each of these levels:

- The individual
- Family
- The concept of parental unit



The Dynamics Accumulator function controls the used service :

- **By period:**
 - • One calendaryear
 - • Floating a period of 6, 12 or 24 months
- **By service:**
 - • Of a specific service or
 - • A family services
- **In terms of:**
 - • Dollar amount or
 - • Number of events

The past Dynamics Accumulator function controls annual limits of a service or a specific act.

This function is useful for managing different limits associated with services.

For example, Psychologist fees which are limited annually.

Contract Manager

Recherche

Contracts

File:

lay Contracts with authorized access rig

Claim files : Boudreault, Diane

Management Lists

Pending batches

Batches in history

Boudreault, Diane - 0000284

Item list in a pending batch

Batch Item Number	Ind. type	Name of the payee
1 E		Denise, Boudreault

Number of item	Total amount
Processe 1	\$ requested 48.00 \$
Rejected 0	\$ approved 0.00 \$

Message for selected item

Item manager [Add] Item number 2

Member Name M Boudreault, Diane

Birth date 1959/10/10 SIN # 110316042

Individual Bank

Bank date

Bank amount 0.00

Comment(s)

Amount accepted 0.00 \$

Deductible amount 0.00 \$

% cov. / % paid 0 /

Amount paid 0.00 \$

Bank total 0

Comment

Contract coverage parameters

Applicable limit	Individual Bank
Bank for Deductible 0.00 \$	Applicable <input checked="" type="checkbox"/>
Bank for Coinsurance 0.00 \$	Applicable <input checked="" type="checkbox"/>
Additional amount approved 0.00 \$	Requested 0.00 \$

Status Item 001

Process Cancel

C-surance.ca helps people manage their HSA "Health Spending Accounts".
 Based on specific customer defined budget set by the authorized analyst, the operator will be able to use the available funds to pay for deductibles, coinsurance, a drug that is not covered, or any other authorized claims.

The individual bank manager allows the administrator to set the amounts that the adjudicator could use.

C-SURANCE - Citrix ICA Client

Files Claims Tools Settings Windows Help

Contract Manager

Filter Recherche

Contracts Statistics

File: ABC Company Inc

Display Contracts with authorized access rig

Overview - by Company

Claim files : Rousseau, Michele

Management

Information on insured and family members

Employer: ABC Company Inc / Edmonton / Sales

Member

Individual special acceptances List (All)

#	D.I.N.	Starting Date	End Date	Number of items	Last date accumulation
61	00000019	2008/01/23	2008/01/23	0	

Activation information

Date: 23 janvier 2008 15:13

Notes: You can accept or justify the individual acceptance.

Deactivate Add Finish

User: Lise Proulx - XPro Role: Advisor - Super User Admin Claim + Flex + Groupe ass + supervisor 0 new import available

For example: authorized user can define drugs exception for an individual drug.

C-surance.ca allows you to customize the claim adjudication rules at the member level.

The analyst may apply a time limit to special acceptance of a specific drug. Once set, further claim adjudication will automatically take in consideration these exceptions.

C-SURANCE - Citrix ICA Client

Files Claims Tools Settings Windows Help

Contract Manager

Filter Recherche

Contracts Statistics

File: ABC Company Inc

Display Contracts with authorized access rig

Overview - by Company

Claim files : Beaudoin, André

Management Lists

Pending Batch List

Search field Batch Search value

Large search Precise Search

Beaudoin, André - 000095

Item list in a pending batch

Batch Item Number	Ind. type	Name of the payee	Item type	Code	Date of purchase or service	Request amount	Amount admissible	% paid	Paid amount	Ind. Bank
7	A	Beaudoin, André	SD	01110	2004/10/26	60.00 \$	0.00 \$	0	0.00 \$	0.00

Number of item Total amount

Processe 0

Rejected 6

Message for select item

STD management

User: Lise Proulx - XPro

Role: Advisor - Super User Admin Claim + Flex + Groupe ass + supervisor

0 new import available

The content of each batch is under the complete control of the operator. He may choose to include as many items as he wishes according to the specific need of the moment. A batch may contain items that relate to any family member.

Search by individuals Search field: Name Search value: Beaudoin
 Large search Precise Search

Employee #	Type	Name	First Name	Birth date	SIN	Sex
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Claim files : Beaudoin, André

Management **List of history batches** Search field: Batch Search value:
 Large search Precise Search

Beaudoin, André - 0000211:1

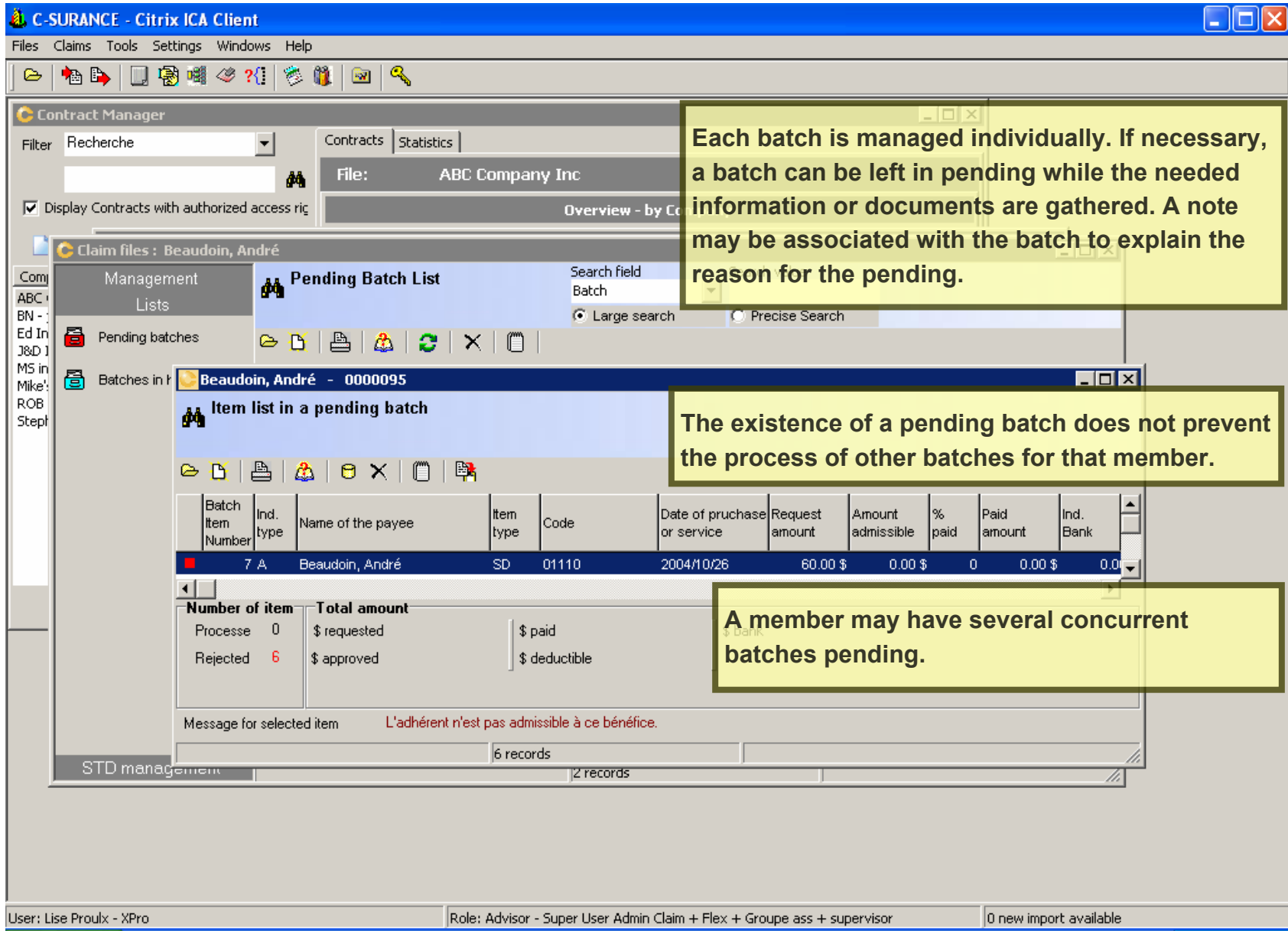
Item list in an history batch

Batch Item Number	Ind. type	Name of the payee	Item type	Code	Date of purchase or service	Request amount	Amount admissible	% paid	Paid amount	Ind. Bank	Payat to
1	E	Beaudoin, Vicky	MED	00002046	2007-04-19	25.00 \$	25.00 \$	100	25.00 \$	0.00 \$	Memb
2	E	Beaudoin, Vicky	MED	00000485	2007-04-19	60.00 \$	60.00 \$	100	60.00 \$	0.00 \$	Memb
4	E	Beaudoin, Vicky	AM	AUDIO	2007-03-28	70.00 \$	70.00 \$	100	30.00 \$	0.00 \$	Memb
3	E	Beaudoin, Vicky	AM	AZO	2007-03-27	10.00 \$	10.00 \$	0	0.00 \$	0.00 \$	Memb

Not approved Special acceptance Forced acceptance
 Error BCO Forced refusal

Number of item	Total amount
Processe 4	\$ requested 165.00 \$
Rejected 0	\$ approved 165.00 \$
	\$ paid 115.00 \$
	\$ deductible 50.00 \$
	\$ bank 0.00 \$

Message for selected item



Each batch is managed individually. If necessary, a batch can be left in pending while the needed information or documents are gathered. A note may be associated with the batch to explain the reason for the pending.

The existence of a pending batch does not prevent the process of other batches for that member.

A member may have several concurrent batches pending.

Batch Item Number	Ind. type	Name of the payee	Item type	Code	Date of purchase or service	Request amount	Amount admissible	% paid	Paid amount	Ind. Bank
7	A	Beaudoin, André	SD	01110	2004/10/26	60.00 \$	0.00 \$	0	0.00 \$	0.00

Number of item		Total amount	
Processe	0	\$ requested	\$ paid
Rejected	6	\$ approved	\$ deductible

Message for selected item **L'adhérent n'est pas admissible à ce bénéfice.**

STD management 6 records 2 records



Experience

- Claims by contract
- Claims by certificate

Experience report options

By Contract/All division

By Contract/A specific division

Combined contract /All divisions

Combined contract /One specific division

OK Cancel

The "Experience Report" menu offers several options:

- By Contract / All divisions
- By Contract / A specific division
- Combined contract / All divisions
- Combined contract / One specific division

Annual

Experience report by contract

Period from 2000-12-01 to 2004-12-31

Generated : 2008-01-23

ABC Company Inc

Contract : Home12583 Carrier : Auto-assureur (1000)

Division 001 Edmonton

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	8490.24\$	0.00\$	0%
Assurance Maladie	1000	16373.64\$	37.00\$	0%
Assurance Médicaments	1000	3810.00\$	0.00\$	0%
Soins Dentaires	1000	14065.62\$	197.00\$	1%
Division total :		42739.50	234.00	0.55%

Division 002 Vancouver

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	4780.45\$	0.00\$	0%
Assurance Maladie	1000	11602.02\$	0.00\$	0%
Assurance Médicaments	1000	2610.00\$	0.00\$	0%
Soins Dentaires	1000	9601.69\$	0.00\$	0%
Division total :		28594.16	0.00	0.0%

Division 003 Montreal

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	3269.95\$	0.00\$	0%
Assurance Maladie	1000	9673.30\$	0.00\$	0%
Assurance Médicaments	1000	2310.00\$	49.56\$	2%
Soins Dentaires	1000	8317.25\$	0.00\$	0%
Division total :		23570.50	49.56	0.21%

An experience report enables the analyst to establish or adjust rating by benefits or by division to balance the budget allocated to the plan.

Division 004 Toronto

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	2186.45\$	0.00\$	0%
Assurance Maladie	1000	6430.58\$	125.00\$	2%
Assurance Médicaments	1000	1440.00\$	0.50\$	0%
Soins Dentaires	1000	5534.29\$	202.61\$	4%
Division total :		15591.32	328.11	2.10%

Division 005 Halifax

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	3174.35\$	0.00\$	0%
Assurance Maladie	1000	8690.70\$	50.00\$	1%
Assurance Médicaments	1000	1980.00\$	76.50\$	4%
Soins Dentaires	1000	7475.55\$	0.00\$	0%
Division total :		21320.60	126.50	0.59%

Total per contract :		131816.08	738.17	0.56%
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Benefits by certificates per contract

Produit le :2008/01/24

Period from 2006/01/01 to 2007/12/31

Cert.#	Name	Type	Issued	Incurred	Claimed	Excluded	Accepted	Deductible	Co-ins	Paid	
Batch	Item	Cheque									
0000185-1	1	0000001017	Médicaments	2007/04/02	2007/03/01	100.00 \$	0.00 \$	100.00 \$	0.00 \$	0.00 \$	100.00 \$
Sub-total :						232.00\$	0.00\$	232.00\$	0.00\$	0.00\$	232.00\$
515120582	Cantin Sylvie **										
0000260-1	2	0000001011	Chiropraticien	2007/10/30	2007/10/01	30.00 \$	30.00 \$	0.00 \$	0.00 \$	0.00 \$	0.00 \$
0000258-1	2	0000001008	Chiropraticien	2007/10/30	2007/09/11	30.00 \$	30.00 \$	0.00 \$	0.00 \$	0.00 \$	0.00 \$
0000256-1	2	0000001006	Chiropraticien	2007/10/30	2007/08/08	40.00 \$	40.00 \$	0.00 \$	0.00 \$	0.00 \$	0.00 \$
0000194-1	3	0000001018	Chiropraticien	2007/04/02	2007/03/27	30.00 \$	10.00 \$	20.00 \$	0.00 \$	0.00 \$	20.00 \$
0000194-1	2	0000001018	Chiropraticien	2007/04/02	2007/03/25	30.00 \$	0.00 \$	30.00 \$	0.00 \$	0.00 \$	30.00 \$
0000185-1	3	0000001017	Chiropraticien	2007/04/02	2007/03/01	40.00 \$	40.00 \$	0.00 \$	0.00 \$	0.00 \$	0.00 \$
0000185-1	2	0000001017	Chiropraticien	2007/04/02	2007/03/01	35.00 \$	0.00 \$	35.00 \$	0.00 \$	0.00 \$	35.00 \$
Sub-total :						235.00\$	150.00\$	85.00\$	0.00\$	0.00\$	85.00\$
Certificate Total :						11367.00\$	10738.43\$	628.57\$	0.00\$	0.00\$	548.51\$
780220062	Girard Sophie										
0000259-1	1	0000001010	Médicaments	2007/10/30	2007/10/01	40.00 \$	0.00 \$	40.00 \$	25.00 \$	0.00 \$	15.00 \$
Sub-total :						40.00\$	0.00\$	40.00\$	25.00\$	0.00\$	15.00\$
780220062	Girard Sophie										
0000259-1	4	0000001010	Dentaire	2007/10/30	2007/10/01	1000.00 \$	910.61 \$	89.39 \$	0.00 \$	0.00 \$	89.39 \$
Sub-total :						1000.00\$	910.61\$	89.39\$	0.00\$	0.00\$	89.39\$
780220062	Girard Sophie										
0000259-1	3	0000001010	Chiropraticien	2007/10/30	2007/10/01	30.00 \$	30.00 \$	0.00 \$	0.00 \$	0.00 \$	0.00 \$
0000259-1	2	0000001010	Chiropraticien	2007/10/30	2007/10/01	50.00 \$	0.00 \$	50.00 \$	25.00 \$	0.00 \$	25.00 \$
Sub-total :						80.00\$	30.00\$	50.00\$	25.00\$	0.00\$	25.00\$
Certificate Total :						1120.00\$	940.61\$	179.39\$	50.00\$	0.00\$	129.39\$
105928562	Langlois Yves-René										
0000129-1	3	0000001006	Chiropraticien	2007/08/15	2006/01/10	0.00 \$	0.00 \$	0.00 \$	0.00 \$	0.00 \$	0.00 \$
0000129-1	2	0000001006	Chiropraticien	2007/08/15	2006/01/10	75.00 \$	0.00 \$	75.00 \$	0.00 \$	0.00 \$	75.00 \$
0000129-1	1	0000001006	Acupuncteur	2007/08/15	2006/01/10	70.00 \$	0.00 \$	70.00 \$	50.00 \$	0.00 \$	20.00 \$

A Claims report by contract is available. Access to this highly confidential report is limited. For each service provider, a usage report and services is available. This report is generic.

Drug purchase report
For the period of 2004-01-01 to 2006-12-31

002	A	1959-05-18	abc	M	QC	2004-08-01	00000175	25.96	25.96
004	A	1942-02-16	abc	M	ON	2004-10-05	00000175	23.00	0.00
004	A	1942-02-16	abc	M	ON	2004-10-29	00000175	344.00	342.00
004	A	1942-02-16	abc	M	ON	2004-10-29	00000175	333.00	333.00
004	A	1969-03-21	abc	F	ON	2004-11-01	00000175	25.50	0.50
005	A	1957-11-06	abc	M	NS	2004-10-01	00000175	25.50	25.50
005	A	1957-11-06	abc	M	NS	2004-10-08	00000175	25.50	25.50
005	A	1957-11-06	abc	M	NS	2004-10-15	00000175	25.50	25.50
004	A	1968-07-31	abc	F	ON	2005-10-15	00000434	42.50	42.50
004	A	1969-03-21	abc	F	ON	2004-11-01	00000302	20.00	20.00
004	A	1942-02-16	abc	M	ON	2005-11-07	00000444	42.25	42.25
003	A	1963-02-11	abc	M	QC	2005-11-07	00002224	112.59	87.59
001	A	1975-02-12	abc	F	AB	2005-08-15	00000019	28.94	3.94
001	A	1975-02-12	abc	F	AB	2005-09-15	00000019	28.94	28.94
004	A	1969-03-21	abc	F	ON	2005-08-10	00846503	38.56	13.56
004	A	1969-03-21	abc	F	ON	2005-09-09	00846503		0.00
004	A	1969-03-21	abc	F	ON	2005-10-11	00000086	85.98	85.98
004	A	1942-02-16	abc	M	ON	2005-12-05	02239767	12.00	0.00
004	A	1942-02-16	abc	M	ON	2005-12-05	02230714	120.00	120.00
001	A	1932-06-28	abc	M	AB	2006-11-24	00000175	34.00	34.00
001	A	1954-09-30	abc	F	QC	2006-11-02	01980912	340.00	315.00

Total	1733.72 \$	1571.72 \$
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C-surance.ca allows the production of a Drug Report. This report provides access to essential information to help identify trends.

The report shows the drug type that where most popular during the year. The operator can then generate statistics according to age, sex, region or another.

The drug purchase report provides the necessary information to create relevant statistics to the analyst.

Paid benefit semi-detailed report by member per contract

Insured	Weekly indemnity	Extended Health Insurance						Dental Cares						Total
		Insured			DEP			Insured			DEP			
		P	M	A	P	M	A	SB	Update	O	SB	Update	O	

Company Name ABC Company Inc Contract : FAS12581-A Carrier : Standard Life (24)

Division 001 Edmonton

Division 002 Vancouver

Division 003 Montreal

Division 004 Toronto

Semi-detailed claim reports by individual for a contract provide accurate usage information and thus identify individual trends.

Division 005 Halifax

Company Name ABC Company Inc Contract : Home12583 Carrier : Auto-assureur (1000)

Division 001 Edmonton

Beaudoin Pierre	1000	0.00\$	12.00\$	0.00\$	25.00\$	0.00\$	0.00\$	0.00\$	197.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	234.00\$
Ricard Josée	1000	0.00\$	0.00\$	32.88\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	32.88\$
Richard Josée	1000	2040.81\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	2040.81\$
Total for division		2040.81\$	12.00\$	32.88\$	25.00\$	0.00\$	0.00\$	0.00\$	197.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	2307.69\$

Division 002 Vancouver

Beaudoin Richard	1000	0.00\$	0.00\$	25.96\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	25.96\$
St-Cyr Francine	1000	597.12\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	597.12\$
Total for division		597.12\$	0.00\$	25.96\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	623.08\$

Division 003 Montreal

Beaudoin André	1000	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	55.40\$	0.00\$	0.00\$	55.40\$
Champagne Isabelle	1000	1860.86\$	100.00\$	0.00\$	0.00\$	330.00\$	30.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	2320.86\$

Preference

User Parameter (Changes will only affect current user)

Automatic opening of priority comments after member selection



Automatic item process when we stop on the "Process" icon



The User preferences module allows for setup of the preferred working methods of the operator.

System configuration (Never modify if the system work properly)

Percentage of fees amount paid for laboratory fees

Version name

Global system parameter (Modification will affect all users)

Hospitalisation in Extended Health [Calculate number of days hospitalized] ==> (End Date) - (Beginning Date) +



Allows opening of priority comments when selecting new employee

Benefits by certificates per contract

Produit le :2008-01-25

Period from 2004-01-01 to 2006-12-31

<i>Cert.#</i>	<i>Name</i>		<i>Type</i>	<i>Issued</i>	<i>Incurred</i>	<i>Claimed</i>	<i>Excluded</i>	<i>Accepted</i>	<i>Deductible</i>	<i>Co-ins</i>	<i>Paid</i>
<i>Batch</i>	<i>Item</i>	<i>Cheque</i>									
Company Name ABC Company Inc Contract : FAS12581-A Assureur : Standard Life (24)											
Division 001 Edmonton											
Division 002 Vancouver											
Division 003 Montreal											
Division 004 Toronto											
Division 005 Halifax											
Company Total :						0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$
Company Name ABC Company Inc Contract : Home12583 Assureur : Auto-assureur (1000)											
Division 001 Edmonton											
213403300	Beaudoin Pierre										
0000042-1	2	0000001001	Dentaire	2004-11-02	2004-10-31	10 000.00 \$	9 832.00 \$	168.00 \$	0.00 \$	0.00 \$	168.00 \$
0000042-1	1	0000001001	Dentaire	2004-11-02	2004-10-31	100.00 \$	71.00 \$	29.00 \$	0.00 \$	0.00 \$	29.00 \$
Sub-total :						10100.00\$	9903.00\$	197.00\$	0.00\$	0.00\$	197.00\$
213403300	Beaudoin Pierre										
0000042-1	5	0000001001	Acupuncteur	2004-11-02	2004-11-01	20.00 \$	5.00 \$	15.00 \$	0.00 \$	3.00 \$	12.00 \$
0000042-1	4	0000001001	Azote liquide	2004-11-02	2004-11-01	25.00 \$	0.00 \$	25.00 \$	0.00 \$	0.00 \$	25.00 \$
Sub-total :						45.00\$	5.00\$	40.00\$	0.00\$	3.00\$	37.00\$
Certificate Total :						10145.00\$	9908.00\$	237.00\$	0.00\$	3.00\$	234.00\$
333666777	Ricard Josée										
0000113-1	2	0000001015	Médicaments	2005-11-09	2005-09-15	28.94 \$	0.00 \$	28.94 \$	0.00 \$	0.00 \$	28.94 \$
0000113-1	1	0000001015	Médicaments	2005-11-09	2005-08-15	28.94 \$	0.00 \$	28.94 \$	25.00 \$	0.00 \$	3.94 \$

Benefits for Short Term disability by contract

Produit le :2008-02-04

Period from 2006-01-01 to 2007-12-31

Cert.#	Name	Reason	Disability start	Indemnity start	Indemnity End	Indemnity period	Gross benefit	Net benefit
STD #	Cheque							
Company Name ABC Company Inc Contract : FAS12581-A Assureur : Standard Life (24)								
Division 001 Edmonton								
Division 002 Vancouver								
Division 003 Montreal								
Division 004 Toronto								
Division 005 Halifax								
Company Total :							0.00\$	0.00\$
Company Name ABC Company Inc Contract : Home12583 Assureur : Auto-assureur (1000)								
Division 001 Edmonton								
278598899	Richard Josée	HOSPITALISATION						
IH60	0000001041	10	2007-07-03	2007-08-19	2007-10-29	17	333.00 \$	259.74 \$
IH60	0000001041	10	2007-07-03	2007-08-19	2007-10-29	17	2 283.43 \$	1 781.07 \$
Sub-total :							2616.43\$	2040.81\$
Certificate Total :							11534.29\$	8996.76\$
Division total :							2616.43\$	2040.81\$
Division 002 Vancouver								
296522652	St-Cyr Francine	ACCIDENT						
IH59	0000001041	10	2007-08-01	2007-08-19	2007-11-27	17	1 244.00 \$	597.12 \$
Sub-total :							1244.00\$	597.12\$
Certificate Total :							1244.00\$	597.12\$
Division total :							1244.00\$	597.12\$
Division 003 Montreal								
1	Champagne Isabelle	ACCIDENT						

Benefits for Short Term disability by contract

Produit le :2008-02-04

Period from 2006-01-01 to 2007-12-31

Cert.# STD #	Name Cheque	Reason	Disability start	Indemnity start	Indemnity End	Indemnity period	Gross benefit	Net benefit
IH51	0000001041	10	2007-08-01	2007-08-19	2007-11-27	17	501.00 \$	501.00 \$
IH51		10	2007-08-01	2007-08-19	2007-11-27	17	1 359.86 \$	1 359.86 \$
Sub-total :							1860.86\$	1860.86\$
Certificate Total :							1860.86\$	1860.86\$
Division total :							1860.86\$	1860.86\$
Division 004 Toronto								
846528622	Bédard Chantal	MATERNITÉ						
IH54	0000001041	10	2007-07-04	2007-08-19	2007-08-14	6	54.57 \$	42.57 \$
IH54	0000001041	10	2007-07-04	2007-08-19	2007-08-14	6	136.43 \$	106.41 \$
IH54	0000001041	10	2007-07-04	2007-08-19	2007-08-14	6	191.00 \$	148.98 \$
Sub-total :							382.00\$	297.96\$
691220122	Laporte Diane	HOSPITALISATION						
IH53	0000001041	10	2007-07-01	2007-09-30	1899-12-30	17	218.00 \$	170.04 \$
IH53		10	2007-07-01	2007-09-30	1899-12-30	17	1 557.14 \$	1 214.57 \$
IH53	0000001041	10	2007-07-01	2007-09-30	1899-12-30	17	4 640.29 \$	3 719.42 \$
Sub-total :							6415.44\$	5104.03\$
Certificate Total :							6797.44\$	5401.99\$
Division total :							6797.44\$	5401.99\$
Division 005 Halifax								
250085088	Parent Edouard	MALADIE						
IH63	0000001041	10	2007-07-19	2007-08-26	2007-11-21	17	1 706.00 \$	818.88 \$
Sub-total :							1706.00\$	818.88\$
75226542	Turgeon Diane	MALADIE						
IH64	0000001041	10	2007-06-26	2007-08-26	2007-10-29	17	1 783.57 \$	1 391.19 \$
Sub-total :							1783.57\$	1391.19\$
Certificate Total :							3489.57\$	2210.07\$
Division total :							3489.57\$	2210.07\$
Company Total :							16008.29\$	12110.85\$

Paid benefit semi-detailed report by member per contract

Insured	Weekly indemnity		Extended Health Insurance						Dental Cares						Total
			Insured			DEP			Insured			DEP			
			P	M	A	P	M	A	SB	Update	O	SB	Update	O	
Total for division	0.00\$		100.00\$	162.15\$	0.00\$	330.00\$	30.00\$	0.00\$	38.40\$	0.00\$	0.00\$	30.40\$	0.00\$	0.00\$	690.95\$
Division 004 Toronto															
Beaudoin Michel	1000	0.00\$	50.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	50.00\$
Cantin Sylvie **	1000	0.00\$	125.00\$	20.50\$	0.00\$	0.00\$	0.00\$	0.00\$	50.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	195.50\$
Girard Sophie	1000	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	152.61\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	152.61\$
Houle Nadia	1000	0.00\$	75.00\$	85.00\$	0.00\$	0.00\$	0.00\$	0.00\$	40.04\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	200.04\$
Mailhot Michel	1000	0.00\$	50.00\$	717.25\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	767.25\$
Prince Carole	1000	0.00\$	0.00\$	74.78\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	74.78\$
Total for division	0.00\$		300.00\$	897.53\$	0.00\$	0.00\$	0.00\$	0.00\$	242.65\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	1440.18\$
Division 005 Halifax															
Larivière Mario	1000	0.00\$	50.00\$	76.50\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	126.50\$
Total for division	0.00\$		50.00\$	76.50\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	0.00\$	126.50\$
Company total :	0.00\$		462.00\$	1195.02\$	25.00\$	330.00\$	30.00\$	0.00\$	478.05\$	0.00\$	0.00\$	30.40\$	0.00\$	0.00\$	2550.47\$

Legend : P : Paramedical SB : - Basic Care Update - Denturologist O : Orthodontic
M : Medical - Preventive - Majors
A : Others - Minors - Denture

Experience report by contract

Period from 2004-01-01 to 2006-12-31

Generated : 2008-02-04

ABC Company Inc

Contract : Home12583 Carrier : Auto-assureur (1000)

Division 001 Edmonton

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	8490.24\$	0.00\$	0%
Assurance Maladie	1000	16373.64\$	37.00\$	0%
Assurance Médicaments	1000	3810.00\$	0.00\$	0%
Soins Dentaires	1000	14065.62\$	197.00\$	1%
Division total :		42739.50	234.00	0.55%

Division 002 Vancouver

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	4780.45\$	0.00\$	0%
Assurance Maladie	1000	11602.02\$	0.00\$	0%
Assurance Médicaments	1000	2610.00\$	0.00\$	0%
Soins Dentaires	1000	9601.69\$	0.00\$	0%
Division total :		28594.16	0.00	0.0%

Division 003 Montreal

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	3269.95\$	0.00\$	0%
Assurance Maladie	1000	9673.30\$	0.00\$	0%
Assurance Médicaments	1000	2310.00\$	49.56\$	2%
Soins Dentaires	1000	8317.25\$	0.00\$	0%
Division total :		23570.50	49.56	0.21%

Division 004 Toronto

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	2186.45\$	0.00\$	0%
Assurance Maladie	1000	6430.58\$	125.00\$	2%
Assurance Médicaments	1000	1440.00\$	0.50\$	0%
Soins Dentaires	1000	5534.29\$	202.61\$	4%
Division total :		15591.32	328.11	2.10%

Division 005 Halifax

Benefit		Premium	Benefit	Ratio
Indemnité Hebdomadaire	1000	3174.35\$	0.00\$	0%
Assurance Maladie	1000	8690.70\$	50.00\$	1%
Assurance Médicaments	1000	1980.00\$	76.50\$	4%
Soins Dentaires	1000	7475.55\$	0.00\$	0%
Division total :		21320.60	126.50	0.59%

Total per contract :		131816.08	738.17	0.56%
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Medical Services - Working Document

Date: 2008-01-25 13:48:14

Benefit Plan Number : 43 Plan 43

Service code	Process	Master service	Covered	Prescription	Deductible	UC	% cov.	\$ Per	\$ Event	Various
ACUP	STANDARD AM	Standard AM	Yes	No	No	No	80	500		
ADMI	STANDARD AM	Standard AM	Yes	No	No	No	80			
ALL	STANDARD AM	Standard AM	Yes	No	No	No	80			
AMB	STANDARD AM	Standard AM	Yes	No	No	No	80	10000		
APNEE	STANDARD AM	Standard AM	Yes	No	No	No	80			
AUDAPP	Cntrl \$/period	300\$/48M	Yes	No	No	No	80	300		
AUDIO	STANDARD AM	Standard AM	Yes	No	No	No	80	500		
AZO	STANDARD AM	Standard AM	Yes	No	No	No	80			
BANDE	STANDARD AM	Standard AM	Yes	No	No	No	80			
BASPAP	Cntrl \$/period	BAS	Yes	No	No	No	80	100		
BASSM	Cntrl \$/period	BAS	Yes	No	No	No	80	100		
BEQU	STANDARD AM	Standard AM	Yes	No	No	No	80			
BRASS			No	No	No	No	80			
CAPIL	Cntrl \$/period	300\$/VIE	Yes	No	No	No	80	300		
CHAISEACH	STANDARD AM	Standard AM	Yes	No	No	No	80			
CHIR	STANDARD AM	Standard AM	Yes	No	No	No	80	500		
CHIRXR	STANDARD AM	Standard AM	Yes	No	No	No	80	25		
CHRIST			No	No	No	No	80			
DENT	STANDARD AM	Standard AM	Yes	No	No	No	80	1000		
DIET	STANDARD AM	Standard AM	Yes	No	No	No	80	500		